So we support young people in Wakefield by providing the statutory service for young people that's required of all local authorities.

So any young person parent career or professional can access the universal service so that includes our website our social media platforms which will help them with their career planning.

We allocate an advisor to all NEET young people and they'll work with that young person to develop a personalized plan of support to help move them forward step by step.

So once we've identified a NEET young person they're allocated an advisor and then that work begins.

So we work with young people in the way that they prefer they can still access the service through web chat email or text on social media.

So we make sure that they can access the service in a way that they want to, at a time that they want to.

We don't give up on young people we'll keep getting in touch with them and supporting them step by step until they move into a positive outcome.

This service has now set me up for my future.

I have an apprenticeship with them which will allow me to gain skills and experience for my next step in my career.

They’ve given me some great tips on CV writing and how to apply for jobs effectively.

This service has helped me build my confidence and get my career started.

I'd recommend the service to other young people in the area because if you're in situations like me you'd really struggle and you think your life's over and you don't think you've got anything going for yourself.

But when Connexions reached out to me I thought a new future was in the way.

I would recommend Connexions because when I was out of a job and education they were always there to help and now I work for this wonderful service.

It makes me feel good, knowing that I can also make someone else's career.

I feel like I was really supported by this service so for me to be able to give that on to other people it just feels great.

NEET young people face so many different challenges and often their self-esteem is very low, they might feel that they failed, that there's nothing out there for them.

so if we can help raise their aspirations and break down some of those as it's really rewarding, to see them move on and be successful.

Since using the service I've achieved loads of new skills ready for me to helpfully finish college and start my own business, as it's something I've always wanted to do since being a little girl.

So my advice to a young person who doesn't know their next steps, would be to contact our service because we might be able to help.

And also look for something you want to do and do what you want to do because you've got to live to please yourself, not others.

If I was to give young people one piece of advice, it would be to not give up and to contact us.

We will help you step by step out of that situation.

Wakefield Connexions has benefited me in so many different ways because I can definitely now start a future and start planning ahead.